Table 1: ACCESS AND SERVICE

Data for Recipients in the Southeastern Region

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	CCR	CHS	DNC	FAM	HUM	MCH	MHS	NHP	PHY	UHC	SE Region	All HMOs
CHILDREN'S HEALTH												
HealthCheck Screens, Ages 0 - 5												
# of Eliaibles	4,800	13,313	879	1,119	11,870	325	8,329	1,481	428	16,780	57,634	113,176
# of Eligibles Screened	2,696		377	135	5,189	126	4,625		150			58,785
% Eligibles Screened / Total Eligibles	56.17%		42.89%	12.06%	43.72%	38.77%	55.53%	44.23%	35.05%	50.70%		51.94%
# of Eligible Years	3,337	9,124	449	722	8,022	183	5,847		220	11,605	40,382	75,316
% Eligibles Screened / Eligible Years	80.79%	62.58%	83.96%	18.70%	64.68%	68.85%	79.10%	82.81%	68.18%	73.30%	69.76%	78.05%
# of Screens (Frequency)	4,493		729		9,714	195	7,887	1,119	246			104,238
# of Screens per Eligible	0.94	0.68	0.83		0.82	0.60	0.95	0.76	0.57	0.93	0.87	0.92
# of Screens per Eligible Year	1.35		1.62		1.21	1.07	1.35		1.12			1.38
HealthCheck Screens, Ages 6 - 14												
# of Eligibles	4,758	9.483	424	711	8,518	196	6.763	956	175	14,532	45.265	79,618
# of Eligibles Screened	1,325		42	9	1,767	16	1,715	167	19			
% Eligibles Screened / Total Eligibles	27.85%		9.91%	1.27%	20.74%	8.16%	25.36%		10.86%			22.17%
# of Eligible Years	3,529		221	473	6,068	110	4,974		92	10,820		55,726
% Eligibles Screened / Eligible Years	37.55%		19.00%	1.90%	29.12%	14.55%	34.48%		20.65%	37.13%		31.67%
# of Screens (Frequency)	1,446		43		2,253	16	1,832		20			18,846
# of Screens per Eligible	0.30		0.10		0.26	0.08	0.27		0.11	0.29		0.24
# of Screens per Eligible Year	0.41	0.30	0.19		0.37	0.15	0.37	0.35	0.22	0.38	0.36	0.34
HealthCheck Screens, Ages 15 - 20												
# of Eliaibles	1,496	3,239	157	339	3,178	49	1,944	371	62	5,071	15,501	26,619
# of Eligibles Screened	247	334	6	11	254	1	274	33	3	878		3,181
% Eligibles Screened / Total Eligibles	16.51%		3.82%	3.24%	7.99%	2.04%	14.09%		4.84%	17.31%		11.95%
# of Eligible Years	935		59	185	1,910	17	1,157		22	3.184		15,078
% Eligibles Screened / Eligible Years	26.42%	17.01%	10.17%	5.95%	13.30%	5.88%	23.68%		13.64%	27.58%		21.10%
# of Screens (Frequency)	261	349	7		316	1	296		3	915		3,378
# of Screens per Eligible	0.17	0.11	0.04		0.10	0.02	0.15	0.09	0.05	0.18	0.14	0.13
# of Screens per Eligible Year	0.28	0.18	0.12		0.17	0.06	0.26	0.19	0.14	0.29	0.23	0.23
HealthCheck Screens, Ages 0 - 20												
# of Eligibles	11,054	26,030	1,460	2,171	23,563	569	17,037	2,807	662	36,383	118,413	221,387
# of Eligibles Screened	4,001	8,011	398	155	7,210	135	6,187	799	157	13,403	40,456	76,541
% Eligibles Screened / Total Eligibles	36.20%	30.78%	27.26%	7.14%	30.60%	23.73%	36.32%	28.46%	23.72%	36.84%	34.17%	34.57%
# of Eligible Years	7,802	17,868	732	1,381	16,001	311	11,979	1,465	334	25,609	83,637	147,399
% Eligibles Screened / Eligible Years	51.28%	44.83%	54.37%	11.22%	45.06%	43.41%	51.65%	54.54%	47.01%	52.34%	48.37%	51.93%
# of Screens (Frequency)	6,200		779		12,283	212	10,015	1,327	269	20,675	63,193	126,530
# of Screens per Eligible	0.56	0.44	0.53		0.52	0.37	0.59	0.47	0.41	0.57	0.54	0.58
# of Screens per Eligible Year	0.79	0.64	1.06		0.77	0.68	0.84	0.91	0.81	0.81	0.77	0.87

FAM did not report # of HealthCheck Screens; therefore, they were excluded form the calculation of the Region and All HMO rates for # of Screens and # of Screens per Eligible Year.

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	Data for Recipients in the Southeastern Region											
	CCR	CHS	DNC	FAM	HUM	MCH	MHS	NHP	PHY	UHC	SE Region	All HMOs
CHILDREN'S HEALTH												
Non-HealthCheck Health Care Visits, Age < 1												
# of Eligibles	1,505	4,455	370	395	4,215	134	2,577	582	160	5,469	19,386	40,104
# of Eligibles Receiving	902	2,192	214	119	3,594	133	1,577	296	132	3,629	12,788	27,413
% Eligibles Receiving / Total Eligibles	59.93%	49.20%	57.84%	30.13%	85.27%	99.25%	61.20%	50.86%	82.50%	66.36%	65.97%	68.35%
# of Eligible Years	894	2,663	185	226	2,448	68	1,518	278	82	3,239	11,633	23,417
% Eligibles Receiving / Eligible Years	100.89%	82.31%	115.68%	52.65%	146.81%	195.59%	103.89%	106.47%	160.98%	112.04%	109.93%	117.06%
# of Visits (Frequency)	2,792	5,280	753	335	8,893	365	5,646	840	545	11,336	36,785	78,948
# of Visits per Eligible	1.86	1.19	2.04	0.85	2.11	2.72	2.19	1.44	3.41	2.07	1.90	1.97
# of Visits per Eligible Year	3.12	1.98	4.07	1.48	3.63	5.37	3.72	3.02	6.65	3.50	3.16	3.37
Non-HealthCheck Health Care Visits, Ages 1 - 5												
# of Eligibles	3,295		509	725	7,656	190	5,753	898	265	11,312		74,155
# of Eligibles Receiving	2,208		329	237	5,401	157	4,085	436	165	6,829		50,662
% Eligibles Receiving / Total Eligibles	67.01%		64.64%	32.69%	70.55%	82.63%	71.01%	48.55%	62.26%	60.37%		68.32%
# of Eligible Years	2,443		265	496	5,575	115	4,330	512	136			52,607
% Eligibles Receiving / Eligible Years	90.38%		124.15%	47.78%	96.88%	136.52%	94.34%	85.16%	121.32%	81.63%		96.30%
# of Visits (Frequency)	5,480		941	706	14,695	531	11,272	1,052	527	22,562		151,555
# of Visits per Eligible	1.66		1.85	0.97	1.92	2.79	1.96	1.17	1.99			2.04
# of Visits per Eligible Year	2.24	3.55	3.55	1.42	2.64	4.62	2.60	2.05	3.88	2.70	2.81	2.88
Non-HealthCheck Health Care Visits, Ages 6 - 14												
# of Eligibles	4,758		424	711	8,518	196	6,763	956	175	14,532	45,265	79,618
# of Eligibles Receiving	2,133		182	90	4,106	117	3,244	247	101	6,894		38,350
% Eligibles Receiving / Total Eligibles	44.83%		42.92%	12.66%	48.20%	59.69%	47.97%	25.84%	57.71%	47.44%		48.17%
# of Eligible Years	3,529		221	473	6,068	110	4,974	493	92	10,820		55,726
% Eligibles Receiving / Eligible Years	60.44%	74.24%	82.35%	19.03%	67.67%	106.36%	65.22%	50.10%	109.78%	63.72%		68.82%
# of Visits (Frequency)	4,470		436	156	8,383	235	7,348	476	199	15,146		83,218
# of Visits per Eligible	0.94		1.03	0.22	0.98	1.20	1.09	0.50	1.14	1.04		1.05
# of Visits per Eligible Year	1.27	1.48	1.97	0.33	1.38	2.14	1.48	0.97	2.16	1.40	1.40	1.49
Non-HealthCheck Health Care Visits, Ages 15 - 20												
# of Eligibles	1,496		157	339	3,178	49	1,944	371	62	5,071		26,839
# of Eligibles Receiving	830		66	113	1,788	24	1,101	145	36			14,962
% Eligibles Receiving / Total Eligibles	55.48%	58.72%	42.04%	33.33%	56.26%	48.98%	56.64%	39.08%	58.06%	56.42%		55.75%
# of Eligible Years	935		59	185	1,910	17	1,157	181	22	3,184		15,203
% Eligibles Receiving / Eligible Years	88.77%	96.84%	111.86%	61.08%	93.61%	141.18%	95.16%	80.11%	163.64%	89.86%		98.41%
# of Visits (Frequency)	2,168		120	352	4,322	47	2,958	358	90	7,332		37,708
# of Visits per Eligible	1.45		0.76	1.04	1.36	0.96		0.96	1.45			1.40
# of Visits per Eligible Year	2.32	2.25	2.03	1.90	2.26	2.76	2.56	1.98	4.09	2.30	2.30	2.48
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Data for Recipients in the Southeastern Region

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CCR	CHS	DNC	FAM	HUM	МСН	MHS	NHP	PHY	UHC	SE Region	All HMOs
CHILDREN'S HEALTH											
Non-HealthCheck Health Care Visits, Ages 0 - 20											
# of Eligibles 11,054	26,030	1,460	2,171	23,563	569	17,037	2,807	662	36,383	118,413	219,335
# of Eligibles Receiving 5,620	14,961	720	455	12,370	344	9,131	1,046	360	19,246	64,253	116,562
% Eligibles Receiving / Total Eligibles 50.84%	57.48%	49.32%	20.96%	52.50%	60.46%	53.60%	37.26%	54.38%	52.90%	54.26%	53.14%
# of Eligible Years 7,802	17,868	732	1,381	16,001	311	11,979	1,465	334	25,609	83,637	146,088
% Eligibles Receiving / Eligible Years 72.03%	83.73%	98.36%	32.95%	77.31%	110.61%	76.23%	71.40%	107.78%	75.15%	76.82%	79.79%
# of Visits (Frequency) 14,910	42,673	2,250	1,549	36,293	1,178	27,224	2,726	1,361	56,376	186,540	350,129
# of Visits per Eligible 1.35	1.64	1.54	0.71	1.54	2.07	1.60	0.97	2.06	1.55	1.58	1.60
# of Visits per Eligible Year 1.91	2.39	3.07	1.12	2.27	3.79	2.27	1.86	4.07	2.20	2.23	2.40
HealthCheck and/or Non-HealthCheck Health Care Visits, Ages 0 - 20											
# of Eligibles 11,054	26,030	1,460	2,171	23,563	569	17,037	2,807	662	36,383	118,413	221,387
# of Eligibles Receiving 6,795	17,174	827	455	14,400	358	10,811	1,312	401	22,687	75,220	139,740
% Eligibles Receiving / Total Eligibles 61.47%	65.98%	56.64%	20.96%	61.11%	62.92%	63.46%	46.74%	60.57%	62.36%	63.52%	63.12%
# of Eligible Years 7,802	17,868	732	1,381	16,001	311	11,979	1,465	334	25,609	83,637	147,399
% Eligibles Receiving / Eligible Years 87.09%	96.12%	112.98%	32.95%	89.99%	115.11%	90.25%	89.56%	120.06%	88.59%	89.94%	94.80%
# of Visits (Frequency) 21,110	54,106	3,029		48,576	1,390	37,239	4,053	1,630	77,051	249,733	476,659
# of Visits per Eligible 1.91	2.08	2.07		2.06	2.44	2.19	1.44	2.46	2.12	2.15	2.17
# of Visits per Eligible Year 2.71	3.03	4.14		3.04	4.47	3.11	2.77	4.88	3.01	3.04	3.26
Newborn Discharges											
# of Eligibles 13,916	33,125	1,759	2,728	29,851	687	21,503	3,539	781	46,060	149,850	276,380
# of Eligible Years 9,706		864	1,705	19,882	361	14,819	1,818	389	31,898	103,927	179,433
# of Discharges 300	1,493	79	59	1,302	28	579	118	35	1,653	5,646	11,962
Total Days of Stay 1,298	4,050	162	94	3,289	179	2,623	432	95	6,519	18,741	35,412
Average Length of Stay 4.33	2.71	2.05	1.59	2.53	6.39	4.53	3.66	2.71	3.94	3.32	2.96
Discharges per 1,000 Eligibles 21.6	45.1	44.9	21.6	43.6	40.8	26.9	33.3	44.8	35.9	37.7	43.3
Discharges per 1,000 Eligible Years 30.9	66.9	91.4	34.6	65.5	77.6	39.1	64.9	90.0	51.8	54.3	66.7

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	CCR	CHS	DNC	FAM	HUM	MCH	MHS	NHP	PHY	UHC	SE Region	All HMOs
WOMEN'S HEALTH												
PAP Test, Ages 15 - 20												
# of Eligibles	1,025	2,412	128	265	2,333	38	1,405	282	54	3,526	11,149	19,564
# of Eligibles Receiving	327	154	22	13	551	7	374	59	5	1,012	2,524	4,167
% Eligibles Receiving / Total Eligibles	31.90%	6.38%	17.19%	4.91%	23.62%	18.42%	26.62%	20.92%	9.26%	28.70%	22.64%	21.30%
# of Eligible Years	645	, -	46	148	1,391	12	818	136	19	2,204		10,889
% Eligibles Receiving / Eligible Years	50.70%	10.52%	47.83%	8.78%	39.61%	58.33%	45.72%	43.38%	26.32%	45.92%	36.56%	38.27%
PAP Test, Age 21+												
# of Eligibles	2,668	6,516	279	500	5,647	104	4,012	653	114	8,954	28,735	49,215
# of Eligibles Receiving	830	524	51	24	1,633	20	1,252	146	9	2,694	7,183	12,055
% Eligibles Receiving / Total Eligibles	31.11%	8.04%	18.28%	4.80%	28.92%	19.23%	31.21%	22.36%	7.89%	30.09%	25.00%	24.49%
# of Eligible Years	1,798	4,145	123	299	3,557	43	2,603	321	52	5,930	18,897	29,256
% Eligibles Receiving / Eligible Years	46.16%	12.64%	41.46%	8.03%	45.91%	46.51%	48.10%	45.48%	17.31%	45.43%	38.01%	41.21%
Mammography, Ages 21+												
# of Eligibles	2,668	6,516	279	500	5,647	104	4,012	653	114	8,954	28,735	49,215
# of Eligibles Receiving	74	46	11	6	174	4	118	19	4	315	771	1,266
% Eligibles Receiving / Total Eligibles	2.77%		3.94%	1.20%	3.08%	3.85%	2.94%	2.91%	3.51%			2.57%
# of Eligible Years	1,798		123	299	3,557	43	2,603		52	5,930		29,256
% Eligibles Receiving / Eligible Years	4.12%	1.11%	8.94%	2.01%	4.89%	9.30%	4.53%	5.92%	7.69%	5.31%	4.08%	4.33%
Mammography, Ages 50+												
# of Eligibles	39	120	6	6	106	1	73	11	0	162	507	821
# of Eligibles Receiving	9	7	1	0	18	1	21	1	0	37	95	137
% Eligibles Receiving / Total Eligibles	23.08%	5.83%	16.67%	0.00%	16.98%	100.00%	28.77%	9.09%	0.00%	22.84%	18.74%	16.69%
# of Eligible Years	27	75	2	3	62	0	43	4	0	99	319	494
% Eligibles Receiving / Eligible Years	33.33%	9.33%	50.00%	0.00%	29.03%	0.00%	48.84%	25.00%	0.00%	37.37%	29.78%	27.73%
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GENERAL HEALTH												
Emergency Room Visits Without Admission, Ages 0 - 5												
# of Eligibles	4,800	-	879	1,119	11,870	325	8,329	1,481	428	16,780	44,321	93,884
# of Eligible Years	3,337	-	449	722	8,022	183	5,847	791	220	11,605	31,258	62,604
# of Visits (Frequency)	2,842	-	397	93	7,264	33	4,803	721	462	8,932	25,547	47,461
# of Visits per Eligible	0.59	-	0.45	0.08	0.61	0.10	0.58	0.49	1.08	0.53	0.58	0.51
# of Visits per Eligible Years	0.85	-	0.88	0.13	0.91	0.18	0.82	0.91	2.10	0.77	0.82	0.76
Emergency Room Visits Without Admission, Ages 6 - 14												
# of Eligibles	4,758	-	424	711	8,518	196	6,763	956	175	14,532	35,782	66,413
# of Eligible Years	3,529	-	221	473	6,068	110	4,974	493	92	10,820	26,829	46,713
# of Visits (Frequency)	1,304	-	94	21	2,358	5	1,942	197	43	3,748	9,712	16,370
# of Visits per Eligible	0.27	-	0.22	0.03	0.28	0.03	0.29	0.21	0.25	0.26	0.27	0.25
# of Visits per Eligible Years	0.37	-	0.43	0.04	0.39	0.05	0.39	0.40	0.47	0.35	0.36	0.35
Emergency Room Visits Without Admission, Ages 15 - 20												
# of Eligibles	1,496	-	157	339	3,178	49	1,944	371	62	5,071	12,262	21,473
# of Eligible Years	935	-	59	185	1,910	17	1,157	181	22	3,184	7,672	12,228
# of Visits (Frequency)	1,031	-	44	10	1,973	3	1,195	247	40	3,134	7,677	11,070
# of Visits per Eligible	0.69	-	0.28	0.03	0.62	0.06	0.61	0.67	0.65	0.62	0.63	0.52
# of Visits per Eligible Years	1.10	-	0.75	0.05	1.03	0.18	1.03	1.36	1.82	0.98	1.00	0.91
Emergency Room Visits Without Admission, Ages 21+												
# of Eligibles	2,865	-	300	556	6,285	118	4,465	732	121	9,674	24,345	43,756
# of Eligible Years	1,906	-	132	323	3,879	49	2,839	353	54	6,286	15,853	25,562
# of Visits (Frequency)	2,488	-	169	33	5,062	130	3,440	506	143	7,183	19,154	28,367
# of Visits per Eligible	0.87	-	0.56	0.06	0.81	1.10	0.77	0.69	1.18	0.74	0.79	0.65
# of Visits per Eligible Years	1.31	-	1.28	0.10	1.30	2.65	1.21	1.43	2.65	1.14	1.21	1.11
Emergency Room Visits Without Admission, All Ages												
# of Eligibles	13,916	-	1,759	2,728	29,851	687	21,503	3,539	781	46,060	116,725	227,109
# of Eligible Years	9,706	-	864	1,705	19,882	361	14,819	1,818		31,898		147,830
# of Visits (Frequency)	7,665	-	704	157	16,657	54	11,380	1,671	688	22,997	61,973	104,633
# of Visits per Eligible	0.55	-	0.40	0.06	0.56	0.08	0.53	0.47	0.88	0.50	0.53	0.46
# of Visits per Eligible Years	0.79	-	0.81	0.09	0.84	0.15	0.77	0.92	1.77	0.72	0.76	0.71

CHS did not report ER visits; therefore, they were excluded from the calculation of the Region and All HMO rates related to ER visits.

AHP: Atrium Health Plan

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GHE: Group Health Cooperative of Eau Claire

GLX: Greater LaCrosse Health Plan

HUM: Humana

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Table 1: ACCESS AND SERVICE

Data for Recipients in the Southeastern Region

		<u> </u>	Mecibie		o ooutiii	<u> </u>	109.0					
	CCR	CHS	DNC	FAM	HUM	мсн	MHS	NHP	PHY	UHC	SE Region	All HMOs
GENERAL HEALTH												
Recipients with One or More Primary Care Visits												
# of Eligibles	-	33,125	1,759	-	29,851	687	21,503	-	781	46,060	129,667	239,439
# of Eligibles Receiving	-	22,058	722	-	18,067	344	12,871	-	186	25,281	79,529	14,593
% Eligibles Receiving / Total Eligibles	-	66.59%	41.05%	-	60.52%	50.07%	59.86%	-	23.82%	54.89%	61.33%	6.09%
# of Eligible Years	-	22,306	864	-	19,882	361	14,819	-	389	31,898	90,698	156,713
% Eligibles Receiving / Eligible Years	-	98.89%	83.56%	-	90.87%	95.29%	86.85%	-	47.81%	79.26%	87.69%	9.31%
# of Visits (Frequency)	-	70,783	2,208	-	77,117	1,049	40,490	-	318	76,457	268,422	48,750
# of Visits per Eligible Receiving	-	3.21	3.06	-	4.27	3.05	3.15	-	1.71	3.02	3.38	3.34
# of Visits per Eligible Year	-	3.17	2.56	-	3.88	2.91	2.73	-	0.82	2.40	2.96	0.31
Recipients with Opthalmologist/Optometrist Visits												
# of Eligibles	-	33,125	1,759	-	29,851	687	21,503	-	781	46,060	129,667	244,924
# of Eligibles Receiving	-	88	[′] 9	-	2,122	6	1,400	-	13	3,424	7,062	327
% Eligibles Receiving / Total Eligibles	-	0.27%	0.51%	-	7.11%	0.87%	6.51%	-	1.66%	7.43%	5.45%	0.13%
# of Eligible Years	-	22,306	864	-	19,882	361	14,819	-	389	31,898	90,698	159,706
% Eligibles Receiving / Eligible Years	-	0.39%	1.04%	-	10.67%	1.66%	9.45%	-	3.34%	10.73%	7.79%	0.20%
# of Visits (Frequency)	-	150	11	-	4,905	10	1,744	-	20	3,702	10,542	513
# of Visits per Eligible Receiving	-	1.70	1.22	-	2.31	1.67	1.25	-	1.54	1.08	1.49	1.57
# of Visits per Eligible Year	-	0.01	0.01	-	0.25	0.03	0.12	-	0.05	0.12	0.12	0.00
Recipients with Hearing Specialist Visits												
# of Eligibles	-	33,125	1,759	-	29,851	687	21,503	-	781	46,060	129,667	244,924
# of Eligibles Receiving	-	470	24	-	536	14	375	-	7	217	1,643	446
% Eligibles Receiving / Total Eligibles	-	1.42%	1.36%	-	1.80%	2.04%	1.74%	-	0.90%	0.47%	1.27%	0.18%
# of Eligible Years	-	22,306	864	-	19,882	361	14,819	-	389	31,898	90,698	159,706
% Eligibles Receiving / Eligible Years	-	2.11%	2.78%	-	2.70%	3.88%	2.53%	-	1.80%	0.68%	1.81%	0.28%
# of Visits (Frequency)	-	2,700	46	-	2,876	15	1,574	-	7	472	7,690	1,193
# of Visits per Eligible Receiving	-	5.74	1.92	-	5.37	1.07	4.20	-	1.00	2.18		2.67
# of Visits per Eligible Year	-	0.12	0.05	-	0.14	0.04	0.11	-	0.02	0.01	0.08	0.01
Recipients with Dentist Visits												
# of Eligibles	13,916	33,125	#	2,728	29,851	#	21,503	3,539	#	46,060	150,722	***
# of Eligibles Receiving	1,460	1	#	269	4,049	#	3,501	206	#	7,576	17,062	***
% Eligibles Receiving / Total Eligibles	10.49%	0.00%	#	9.86%	13.56%	#	16.28%	5.82%	#	16.45%	11.32%	***
# of Eligible Years	9,706	22,306	#	1,705	19,882	#	14,819	1,818	#	31,898	102,134	***
% Eligibles Receiving / Eligible Years	15.04%	0.00%	#	15.78%	20.37%	#	23.63%	11.33%	#	23.75%	16.71%	***
# of Visits (Frequency)	1,460	1	#	443	15,328	#	4,195	206	#	25,036	46,669	***
# of Visits per Eligible Receiving	1.00	1.00	#	1.65	3.79	#	1.20	1.00	#	3.30	2.74	***
# of Visits per Eligible Year	0.15	0.00	#	0.26	0.77	#	0.28	0.11	#	0.78	0.46	***

[#] DNC, MCH and PHY did not provide dental services in 1999.

CCR, FAM and NHP did not report data for the Primary Care, Ophthalmology/Optomety or Hearing Specialist indicators and therefore were excluded from the calculation of the Region and All HMO rates for these indicators.

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^{***} Due to the small number of HMOs that elect to provide dental services outside of the SE region, an aggregate value for All HMOs was not calculated.